

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant : | Robert Crites | Art Unit : | 3688 |
| Serial No. : | 10/015,548 | Examiner : | Daniel Lastra |
| Filed : | December 11, 2001 | Conf. No. : | 4275 |
| Title : | METHOD FOR CONTACT STREAM OPTIMIZATION | | |

MAIL STOP AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF JULY 20, 2010

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY EFS-WEB FILING

I hereby certify that this paper was filed with the Patent and Trademark Office using the EFS-WEB system on this date: September 23, 2010